

PRIVACY STATEMENT

Saskatoon Co-operative Association Limited pharmacies agree to respect and observe the provisions set forth in the federal Personal Information Protection and Electronic Documents Act, the provincial Health Information Protection Act, and any other relevant legislation.

Saskatoon Co-operative Association Limited pharmacies are committed to the privacy of each of our customers, employees, and web site visitors. Our pharmacies, like all Canadian pharmacies, have access to some personal information through the provision of pharmacy services. The information is collected, used, stored, disclosed, and retained to deliver the high standard of care delivered by a Saskatoon Co-op pharmacy. The personal information is held in strict confidence, and stored under a high degree of security. Our privacy policy follows the following principles:

1. **Accountability:** Each employee or agent of Saskatoon Co-op pharmacies is responsible for personal information under his/her control and is accountable to this code.
2. **Identifying Purposes:** The purposes for which personal information is collected shall be for the provision of pharmaceutical and health care services at our locations; the purposes can be identified before or at the time the information is collected, or by the purpose for which the information is being collected.
3. **Consent:** The implied knowledge and permission of the individual or their designated agent is required for the collection, use or disclosure of personal information, except for legal or security reasons.
4. **Limiting Collection:** The collection of personal information shall be limited to that which is necessary for the purposes identified. Personal information shall be collected by fair and lawful means by those defined by the provincial legislation as being in the "circle of care" relative to the provision of health care for the individual.
5. **Limiting Use, Disclosure, and Retention:** Personal information will not be used, disclosed or retained for purposes other than those for which the information was collected, except with the permission of the individual, or as permitted or required by law.
6. **Accuracy:** Personal information shall be as accurate, complete and current as is necessary for the identified purposes for which it is to be used.
7. **Safeguarding Information:** Personal information will be protected by safeguards appropriate for the sensitivity of the information.
8. **Openness:** Saskatoon Co-op Pharmacies will make readily available to their customers, specific information about our policies and procedures relating to the management of their personal information.
9. **Individual Access:** Upon request, an individual will be informed of the existence, use and disclosure of his or her personal information and shall be given access to it. An individual will be able to challenge the accuracy and completeness of the information and have it amended as appropriate or as permitted by law.
10. **Handling Customer Complaints and Suggestions:** Individuals can address any complaint regarding compliance with the above principles with our Privacy Officer.

Disclaimer:

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SASKATOON CO-OP PHARMACY LOCATIONS AND HOURS OF BUSINESS

The Marketplace on Attridge

402 – 3 Ludlow Street
S7S 1M7
Phone: 651-5563

Greystone Marketplace

2511 – 8th Street E
S7H 0V4
Phone: 933-3886

Westview Marketplace

1624 – 33rd Street W.
S7L 0X3
Phone: 933-3872